Welcome Providers! Below you can access information that relates to the unique needs of providers of DD Waiver Services in Virginia.

Provider Development

The Office of Provider Network Supports focuses on developing and sustaining a qualified community of providers in Virginia so that people who have developmental disabilities and their families have choice and access to options that meet their needs. Provider Development offers various resources, such as information on becoming a provider, information about Virginia's Person-Centered ISP, who to contact for technical assistance, and various training resources.

Learn more about the support available to providers through the DBHDS Office of Provider Network Supports.

Community Resource Consultants (CRCs)

DBHDS CRCs provide training and technical assistance to Virginia's DD waiver providers to help ensure that people with developmental disabilities live personally meaningful lives in their community of choice, that providers of DD waiver services have access to information and technical assistance that supports best practices, and to provide resources for support coordinators and providers that are based on promising and best practices in supporting people with developmental disabilities in Virginia.

Learn about the support provided by DBHDS Community Resource Consultants (CRCs), and how to contact the CRCs in your region.

Provider Competencies

DD waiver providers offering the services listed below need to meet established training and competency requirements. To learn more about the process, look for

the "DSP and Supervisor Orientation Training and Competencies" section on the [DBHDS Office of Provider Network Supports webpage](#), or begin with the March 6, 2020 Direct Support Professional (DSP) and DSP Supervisor DD Waiver Orientation and Competencies Protocol, available on [Virginia Town Hall](#).

- Agency-Directed Personal Assistance
- Agency-Directed Companion
- Agency-Directed Respite
- Center-based Crisis Services
- Community-based Crisis Services
- Crisis Support Services

- Community Engagement
- Community Coaching
- Group Day Services
- Group Home Residential
- Group-Supported Employment
- Independent Living

- In-Home Support Services
- Individual Supported Employment
- Sponsored Residential
- Supported Living Residential
- Workplace Assistance

Home and Community-Based Settings Regulations

The **[Home and Community-Based Services (HCBS) Settings Regulations](#)** (previously known as the "Final Rule") establish requirements for the qualities of settings where individuals live and/or receive Medicaid-reimbursable HCBS services. DBHDS and DMAS are working together to ensure full compliance in Virginia by March 17, 2023. All providers must be compliant with HCBS settings regulations by this date to continue billing for services.

► [View DMAS's HCBS Toolkit](#)

WaMS

Before newly-approved providers can request authorization for DD Waiver services, they need to be set up in the DBHDS Waiver Management System (WaMS). WaMS is the central location at DBHDS for the exchange of information around individual enrollment, service authorization, and support planning. If you are an approved provider and need access, follow the instructions online at DBHDS Office of Provider Network Supports or use this guide.

Verify or Register a New Provider Profile

The My Life, My Community Provider Search database helps individuals, families, and Support Coordinators locate your services. To be included, register your organization. You can also access Provider Designation surveys.

Providers can access the Badge Designation Survey Links once they create and log into their Provider Portal. The links will provide instructions and questions to be completed and sent to DBHDS.

Log in to Update Your Agency

Access your organization's user account to update your service and location information.

Providers can access the Badge Designation Survey Links once they create and log into their Provider Portal. The links will provide instructions and questions to be completed and sent to DBHDS.

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